OpenTouch™
Personal **Cloud**

OPENTOUCH PERSONAL CLOUD

Applications White List

OCTOBER 2015

Alcatel·Lucent
Enterprise

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1   Introduction

The following document is intended to provide the OpenTouch Personal Cloud applications compatibility matrix. It states the various requirements for end users to be able to access Personal Cloud services. Please note that limited to no support will be provided unless stated by this document.

<u>Revision Date</u>: October 2015

2   Operating System Support

The following Operating Systems (and associated versions) are currently supported:

Operating System	Version
Microsoft Windows	7 (All editions, 32/64 bits)
	8 / 8.1 (All editions but RT, 32/64 bits)
Mac OS X	10.8.x (Mountain Lion)[1]
	10.9.x (Mavericks)
	10.10.x (Yosemite)

[1]Except for OpenTouch Conference

3   Mobile Operating System Support

The following Mobile Operating Systems (and associated versions) are currently supported:

Operating System	Version
Apple iOS	7.x
	8.x
	9.x
Google Android	4.1 – 4.3 (Jelly Bean)
	4.4 (Kit Kat)
	5.0 – 5.1 (Lollipop)
	6.0 (Marshmallow)

Please note that we usually limit our mobile support on versions that represent at least 90% of market shares. On iOS, this usually means the last two major versions. On Android, this usually means the last five to six major versions.

4 Browser Support

Unless explicitly stated, the latest version of each browser is always recommended.

The following browsers (and associated versions) are currently supported:

Browser	Version
Internet Explorer	9 and beyond
Mozilla Firefox	30 and beyond
Google Chrome	35 and beyond
Apple Safari	6 and beyond

Please note that the following requirements are mandatory for our services to work:
- Minimal resolution of 1024x768
- Support for JavaScript must be enabled.
- Support for Cookies must be enabled.

If and when an Adobe Flash plugin is requested, version 10.2 and beyond must be used.

5 Outlook Support

When plugins for Microsoft Outlook are being used, the following versions are currently supported:
- 2007 (SP2 and SP3)
- 2010 (32/64 bits)
- 2013 (32/64 bits)

Please note that no plugin is currently being offered nor supported for Outlook for Mac.

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